PARKING SERVIS APP

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Pay by SMS

BG # 0123BG

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1. User Profile

You have the option to use the application as a guest or to register for full access.

As a guest, you can:

• pay for the parking service by SMS in the zoned area and on the public parking lots without time limit (described in point 4);

• navigation to free spaces in all street parking lots, where parking spaces have been equipped with sensors and guidance to free parking spaces in garages and parking lots (described in point 6).

If you are a registered user, you can:

• pay for the parking service by SMS in the zoned area and on the public parking lots without time limit;

• Payment for parking services can be made using credit or payment cards, or by deposit payment within the zoned area or general parking lots, which do not have a time limit.

• pay for parking in garages and parking lots with payment/credit cards or deposit;

• navigation to free spaces in all street parking lots, where parking spaces have been equipped with sensors and guidance to free parking spaces in garages and parking lots.

Log in to your account	
Email address	
Password	
Forgot password?	
Log in	
Enter as a guest	
Do not have an account? Register	
PARKING SERVIS	

Pic. 1

1.1 Creating user

For language selection use the flag icon in the upper right corner.

Click "Register" and fill requested data. Password has to consist of at least 8 characters, letters and numbers.

Read and click if you agree with the Terms and Conditions.

1.2 Lost password

In case you have forgotten the password to access the account, you need to click on "Forgot password?". In the window that will appear for changing the password (Pic. 3), enter the email address in the field.

E-mail address (the address used for the account creation) and confirm on "Send".

A link to reset your password will be sent to the specified email address.

	/elcome!					
Cre	ate an account	Enter your email address below and we will send you a link to change your password				
First name	Last name	Email address				
Email address *		Sand				
Password *	Repeat password * ④	Send				
	ree with terms and conditions	Cancel				
	Register					
Already h	ave an account? Log in					
	DUUDO					
PA	ARKING					
5	ERVIS					







At the bottom of the application screen, you may find the "Profile" icon.

2.1 Account

• In the "User data" section you can edit data about you (Pic. 4).

• To Change your Password, you have to input the old password, then the new one twice and click the "Confirm" button (Pic. 5).

User uata	Change your pas	sword
rst name	Old password	۲
Save	New password	۲
Cancel	Repeat new password	۲
	Confirm	
	Cancel	





2.2 Settings

•Change user interface language by clicking the flag (Pic. 6).

2.3 Notifications/reminders

• Turn on or off notifications about parking expiration, issued daily parking tickets or towed vehicles. We suggest keeping all notifications turned on (Pic. 7).

14:43 ::!! 4G 🗩	14:43 ::!! 4G 🗩
Beograd 🗕 125.00 RSD	Beograd - 125.00 RSD
BG0123BG	BG0123BG
CREDIT CARDS	CREDIT CARDS +
**** **** 0063	**** **** 0063
ACCOUNT	ACCOUNT
User data	User data
Change your password	Change your password
Log out	Log out
NOTIFICATIONS/REMINDERS	NOTIFICATIONS/REMINDERS
About parking expiration	About parking expiration
About the issued daily parking ticket	About the issued daily parking ticket
Select a language	About towed vehicle
Srpski	SETTINGS
Fnalish	Language
Lingiion	User manual
Cancel	Zone Garage Wallet Locator Profile





2.4 License plates

Click

to add a new license plate number (Pic. 8).

- Select SRB if a car is registered in Serbia or "Other Countries".
- Enter the license plate using the English alphabet and do not use any symbols. If you need special char-
- acters, $\begin{bmatrix} \dot{s} \\ \dot{s} \end{bmatrix} \begin{bmatrix} \dot{c} \\ \dot{c} \end{bmatrix} \begin{bmatrix} \dot{c} \\ \dot{z} \end{bmatrix}$ choose them from the palette below.
- Check your license plate number and click "Save".

SRB	Other countries					
SRB BG	0123BG					
bg0123bg						
šđ	ČĆŽ					
	Save					
	Lancei	Click on or you ca side. (Pi	wil an change yo c. 9).	l allow you to delete lice ur favorite plate by selec	ense plate nu cting star on T	umbers the left
			۲3 ۲	PS123PS		
				Pic. 9		



Selecting your favorite license plate will not affect your ability to receive notifications. You will receive notifications for all of the cars you save in the application.

2.5 Credit cards

• Same operations you have with credit cards as you have with license plates.

For adding a new credit card, we use the WSPay service, which will take 1 dinar from your card for checking (Pic. 10). Founds will be returned.



Pic. 10

3. Side menu 🗧

Side menu you may find in the upper left corner (Pic. 11).

3.1 Notifications

In the Notifications section of the Application, you can view all information about saved vehicles (Pic. 12).

· Location where the car was towed due to violating traffic rules

• The exact location where the vehicle was moved due to providing conditions for city events, and by order of the public communal services

• The time when parking for a vehicle initiated through the Application expires. Use the "Pay" button to extend parking time (Pic. 13)

• Details about eDPT (electronic daily parking ticket) and "Pay" button

All notifications are stored for 30 days and cannot be received retroactively. Only new license plates will trigger new notifications.

14:44	:: !! 4G 🗩	14:45	::!! 4G		14:45	::!! 4G 🗖	ۍ
😑 Eeograd 🗸	125.00 rsd	K Back No	otifications		〈 Back	Notifications	
PARKING SERVIS	×F	31.01.2024. 15:03 e Poštovani, u Beogra izdata je elektronska	eDPK adu za vozilo BG140XE a dnevna parking karta		09.01.2024. 09 Obaveštavamo ističe vreme pa Zoni 3. u Beog	0:06 lstek parkiranja 0 Vas da u 09:11 h, 09.01.24 arkiranja za vozilo BG2114RF u radu.	
Notifications		10839348 u Zoni 3, dinara koja važi do 1	, po ceni od 1870.00 14:53 01/02/2024.	^		Pav	-1
Where is my car		Dugovanje možete i na sajtu https://park	izmiriti putem aplikacije i king-servis.co.rs/edpk/	ili			
Useful links			Pay		04.01.2024. 09 Obaveštavamo	9:05 Istek parkiranja 9 Vas da u 09:10 h, 04.01.24 i 🔪	-
Help		23.01.2024 10:24	eDPK	_	25.12.2023. 12	:00 eDPK	1
Other	> parking to nije	Poštovani, u Beogra	adu za vozilo BG1593SS.	🎽	Poštovani, u Be	eogradu za vozilo BG1593SS	<u>́</u>
	ranje u anja do se vrši	18.01.2024. 18:37 e Poštovani, u Beogra	eDPK adu za vozilo BG2080D	. ~	19.12.2023. 19 Poštovani, u Be	:45 eDPK eogradu za vozilo BG2635D	~
		11.01.2024. 19:50 e Poštovani, u Beogra	eDPK adu za vozilo BG2635D	. ~	14.12.2023. 19 Poštovani, u Be	22 eDPK eogradu za vozilo BG2080D	~
		09.01.2024. 09:06 Obaveštavamo Vas	Istek parkiranja da u 09:11 h, 09.01.24 pia za vozila BC2114PE		07.12.2023. 12 Poštovani, u Be	:40 eDPK eogradu za vozilo BG2635D	~
		Zoni 3, u Beogradu.		u	05.12.2023. 21	:15 Preneto vozilo	-1
			Pay		Postovani, voz BG2635DD je "Pauk", na obje	llo sa registracijom preneto auto-dizalicom ekat "СТАРО САЈМИШТЕ". Za	~
		04.01.2024. 09:05 Obaveštavamo Vas	lstek parkiranja da u 09:10 h, 04.01.24 i.	🗸	dodatne inforn servis na broj t	nacije kontaktirajte korisnički relefona 11011.	
	Porte	25.12.2023. 12:00 Poštovani, u Be <u>ogra</u>	eDPK adu za vozilo BG1593SS.	👻			

Pic. 11



Pic. 13

3.2 Where is my car?

Information about towed cars, requested by traffic police, with GPS guidance button (Pic. 14).

3.3 Useful links

Quick links to the official site of the "Parking servis" and electronic counter desk, eParking (Pic. 15).

3.4 Help

The Parking servis customer support locations, telephone and email contact details (Pic. 16).

14:45	::!! 4G 🗩	14:45		::!! 4G 🗩	14:46		::!!
Back Where is my car	<	Back	Useful links		< Back	Help	
5.12.2023. 21:15 Preneto vozilo toštovani, vozilo sa registracijom (32635DD je preneto auto-dizalicc Pauk", na objekat "CTAPO CAJMM lodatne informacije kontaktirajte ko ervis na broj telefona 11011. Take me there	om WTE". Za ^ orisnički	E	Beograd – Sajt	3	Javno kom ga Parki Our Customer disposal. Cont send email to j visit us. Locations: <u>Takovska 3</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u> <u>Mileševska</u>	Inalno preduzeća raže i parkirališta ng servis, Beog Service is always act us by phone r <u>nfo@parking-ser</u> <u>1, Belgrade</u> <u>51, Belgrade</u> <u>ankovića 134g, B</u> <u>51, Belgrade</u> <u>ankovića 134g, B</u> <u>51, Belgrade</u> <u>ankovića 134g, B</u> <u>51, Belgrade</u> <u>51, B</u>	za jav rad at you no. <u>110</u> vis.co. <u>vis.co.</u> izeće š <u>18/517</u> na! <u>39, Niš</u>
Dic 14			D:- 15			D:- 16	_

4. Zone system



In the bottom menu, you may find Parking icon, if you use parking capacities on the street in zoned areas

4.1 License plate number

If you have not added license plates in Profile (described in point 2.3), you can do so on this screen as well.

• Select SRB if a car is registered in Serbia or "Other Countries", if it is registered elsewhere.

• Enter the license plate using the English alphabet and do not use any symbols. If you need special characters, choose them from the palette below.

• Check your license plate number and click "Save". (Pic. 17).

SRB Other countries
BG # 0123BG
bg0123bg
š đ č ć ž
Save
Cancel

Pic. 17



If you touch the license plate, you can perform following actions (Pic.18):

- select the license plate
- remove current
- add new



Pic. 18

4.2 Parking paying in zoned areas

If you have allowed the Application to use location services of a mobile device, you can press check in which parking zone you are parked.



If you want to pay parking fee for another zone, press the "Change the zone" button (Pic. 19).



Pic. 19

When the appropriate zone is selected, the next step is checking payment method:

- Pay by SMS available only for subscribers of Serbian mobile networks
- Pay by card use a credit card (VISA, MasterCard, American Express, Dina card, Maestro)
- Pay from the deposit

Please take note that when paying for parking using a card, a bank commission will be charged to the user for each transaction that is up to 199 RSD and amounts to 10 RSD. However, PUC "Parking servis" will bear the costs of bank commissions for transactions that are greater than 200 RSD, as well as for funds that are deposited in the Application.

After selecting the payment method, you can choose the duration for which you wish to pay for parking. This should be done while keeping in mind any time restrictions in the selected zone (as shown in Pic. 20).



Pic. 20

4.2.1 Pay by card

To add a new card as a payment method, simply select "Pay by card". Although you can enter a new card each time, it's more convenient to save one or more cards for faster payments. You can manage your saved cards in your Profile as well.

For credit card importing you have to provide following data:

- card number;
- Expiration date;
- CVC number;

Please review the information you have entered and click on the "Pay" button to complete your payment. Your credit card details will be automatically saved in the card payment section (Pic. 21). For future payments, you can either choose to pay from a saved card or add a new one by clicking on "New Card." In case you have saved multiple credit cards, you can mark your favorite one by clicking on the star icon on the right side of the credit card number. The favourite card will always be the first option for making payments. You can change your preferred card anytime you want.

14:53	::!! 4G 💷	14:53		::!! 4G 💷	14:54		::!! 4G 💷	14:54		::!! 4G 💷
Payment	Cancel	🗸 Back	Payment	125.00 rsd	🗸 Back	Payment	125.00 rsd	K Back	Payment	125.00 rsd
		45 RSD +	10 RSD (addition	al costs)	135 RSD	+ 10 RSD (addition	onal costs)	135 RSD -	+ 10 RSD (addition	onal costs)
		🚘 BG0123BG			🚘 BG2114I	RF		🛱 BG2114RF		
and a set		() 1h			🕓 3h			🕓 3h		
PARKING		P Green zone	e (Zone 3)		P Green zo	one (Zone 3)		P Green zon	e (Zone 3)	
SERVIS		드 Card			금 Card			💳 Card		
Order number: 4da410ec-97cf-	-4be7-8855-		**** **** **** 006	3	✓	**** **** **** 006	з 🛧 🛍		**** **** **** 006	3
12e3bd179ac4		~	New card			New card		~	New card	
	Ō 01:54	Save card			Save card			Save card		
55,00 KSD			Davis			David			Davi	
CARD NUMBER			Рау			Pay			Pay]
Enter card number										
VISA 📰 🐽	•									
EXPIRATION DATE CVC NUM										
MM/YY XXX(X)									
PAY										
				-			-			-

Pic. 21

4.2.2 Pay from the Deposit

This is the quickest and most economical option available.

To begin, you need to transfer funds to your wallet. To do this, select the Wallet icon at the bottom of the screen and then go to the "Payments" tab.

From there, select "Deposit purchase" and choose one of the five predefined amounts (200, 500, 1000, 2000, or 5000 RSD) (refer to Pic.22).

Next, you need to select a credit card that you want to use for transferring the funds. You can either choose an existing one or add a new card. No commission will be charged for this transaction (refer to Pic.22).



Pic. 22



In the bottom menu, you may find Wallet icon, where you can:

- Purchase deposit (described above in 4.2.2),
- Pay the daily ticket,
- Pay the privileged ticket,
- Find specifications of all transactions for the requested period (Pic. 24).



Pic. 24

5.1 Pay for your daily ticket

To pay for your daily ticket, please select this function and enter the seven-figure number of the ticket you wish to pay. If the number is correct, you will then proceed to the payment process (Refer Pic. 25).



Pic. 25



5.2 Pay for your electronic Privileged parking ticket (ePPT)

To use this function, you need to be a registered user of www.eparking.rs and log in with the same credentials that you use to access the Application. To get started, you should first apply for the ePPT through www.eparking.rs. If your application is approved, you will then be able to find an invoice for the ePPT in the Application. You can pay for it either through a deposit or via the WSPay process (Pic. 26).



Pic. 26

5.3 Transactions

To pay for your daily ticket, please select this function and enter the seven-figure number of the ticket you wish to pay. If the number is correct, you will then proceed to the payment process (Pic. 27).



Pic. 27



To pay for parking in garages or parking lots, you need to select the Garage icon from the bottom menu. To identify yourself as a user, you need to provide us with your ticket number, which can be entered manually in the "Mobile ID" field or scanned using the camera icon on the app. It is mandatory to check if the Mobile ID number matches the number on your ticket. If the number is correct, you can choose to pay via credit card (4.2.1) or deposit (4.2.2).

After a successful payment, you must leave the garage or parking lot within 15 minutes. Please note that all credit card payments for amounts under 199 RSD will be charged an additional 10 RSD for bank commission.



Pic. 28



You can find the Locator icon in the bottom menu. This section provides information about free parking spaces available in garages, parking lots, and on city streets (where parking sensors are installed). Simply select the location you want to go and click on the "Take me there" button. This will launch the navigation service of your mobile device and guide you to the desired location (Pic. 29).

This service is available for both registered users and guests. However, to use this service, you need to allow the Application to use the location services of your mobile device.



Pic. 29

8. Service payment

Please take note that for security reasons, all payments processed through our system require a registered account, except for payments made through SMS message. It is important to mention that all transactions and payments for services via the application are in accordance with the Decision on public parking lots and the rules of behavior in garages and public parking lots.